

“AmMetLife Takaful Sign Up & Reward”

Terms and Conditions

DEFINITION

In this Terms and Conditions, except where the context otherwise requires or where it is otherwise expressly provided, the following expressions have the meanings respectively assigned to them, that is to say,

“**AmMetLife Takaful**”, “**We**”, “**Our**”, “**Us**”, “**Company**” refers to AmMetLife Takaful Berhad (201101002936) and its successors and assigns.

“**Campaign**” refers to “AmMetLife Takaful Sign Up & Reward”.

“**AmMetLife Takaful Bancatakaful Products**” include LegacySecure-i Link, FlexiSecure-i Link, ProtectSecure-i Link and GoldenSecure-i Style

“**Customer**” refers to all individuals who purchased AmMetLife Takaful Bancatakaful Products.

“**Reward**” refers to Touch’n Go eWallet reload PIN.

Campaign Period

1. The Campaign is valid from 15 July 2024 to 15 October 2024 (“Campaign Period”).

Eligibility

2. The Campaign is only applicable to new AmMetLife Takaful Bancatakaful Products applications fulfilling the Terms and Conditions hereinafter appearing.

Campaign Offer

3. Subject to the Terms and Conditions hereinafter appearing, all Customers shall be rewarded with Touch'n Go eWallet reload PIN based on the criteria below:

Tier	Annual Contribution	Reward
Tier 1	RM2,400 to RM5,999	RM 50 Touch’n Go eWallet reload PIN
Tier 2	RM6,000 to RM9,999	RM 100 Touch’n Go eWallet reload PIN
Tier 3	RM10,000 to RM49,999	RM 300 Touch’n Go eWallet reload PIN
Tier 4	RM50,000 to RM99,999	RM 800 Touch’n Go eWallet reload PIN
Tier 5	RM100,000 and above	RM 2,000 Touch’n Go eWallet reload PIN

All Customers are entitled to one (1) reward as mentioned above if:

- The completed proposal form(s) and payment are received within the Campaign Period;
- The completed proposal form submitted to AmMetLife Takaful’s office latest by 15th October 2024 and subsequently approved and issued by AmMetLife Takaful by 31st October 2024; and
- The certificate/(certificates) issued passes 15 days free look period.

4. Each new certificate approved by AmMetLife Takaful is entitled to one (1) reward. Customers may purchase multiple Certificates, however each Participant is entitled to a maximum of one (1) reward only whichever with the highest value of annual contribution.

5. The Campaign offer cannot be combined with any other on-going offer/ promotion or discount.

6. Touch’n Go eWallet reload Pin will be delivered via email and SMS to Customer’s email address and mobile contact number within ninety (90) days after the campaign ends. Customer must create or log on Touch’n Go eWallet account to redeem Touch’n Go reload PIN.

7. Customers are responsible to provide accurate and full contact details as required in the proposal form. AmMetLife Takaful shall not be held responsible if AmMetLife Takaful is unable to contact the Customers with the information provided by the Customers in the proposal form. In the event that the Customers did not receive the reward due to the inaccurate contact information or non-contactable through adequate means possible and reasonable best efforts, AmMetLife Takaful reserves the right to forfeit the reward.
8. The validity of the Touch'n Go eWallet reload PIN is for a period of three hundred sixty (360) days from the date of receipt from AmMetLife Takaful.
9. The Touch'n Go eWallet reload PIN is valid for use on Touch'n Go eWallet app; subject to the terms and conditions of Touch'n Go eWallet and the participating merchants, and is not valid in conjunction with any other vouchers, offer or promotions.
10. Expiry date of the Touch'n Go eWallet reload PIN will be stated in the redemption email and SMS, any unutilised Touch'n Go eWallet reload PIN that has expired, lost or stolen will not be replaced by AmMetLife Takaful.
11. The Touch'n Go eWallet reload PIN is not a cash voucher and cannot be exchanged for cash or credit. AmMetLife Takaful will not entertain any requests to deliver the Touch'n Go eWallet reload PIN to a third party.
12. To the fullest extent permitted by law, AmMetLife Takaful expressly excludes and disclaims any representations, warranties, or endorsements, expressed or implied, written or oral, including but not limited to, any warranty of quality, merchantability or fitness of the Touch'n Go eWallet reload PIN for a particular purpose.
13. AmMetLife Takaful is not in any way endorsing, sanctioning, approving or supporting the use of Touch'n Go eWallet reload PIN or any brand or merchandise sold thereon. Any query and/or dispute on the usage of the Touch'n Go eWallet reload PIN must be directed to, and resolved directly with Touch'n Go eWallet. Customers are to contact Touch'n Go eWallet's customer service hotline at 03-5022 3888 to report any issues pertaining to the usage of the Touch'n Go eWallet reload PIN.
14. AmMetLife Takaful reserves the right to substitute the reward with one of similar value at our absolute discretion without prior notice.
15. AmMetLife Takaful shall have the right and absolute discretion to vary, amend, delete or add to any of the Terms and Conditions specifically set out herein, in whole or in any part from time to time including to vary the Campaign Period as it deems necessary and appropriate with notice via the AmMetLife Takaful's official website or notices at AmMetLife Takaful's branches.
16. AmMetLife Takaful shall have the right and absolute discretion to disqualify any Customer, who has committed or is suspected of committing any misconduct, fraudulent or wrongful acts in relation to this Campaign and/or against AmMetLife Takaful, from receiving the Reward. AmMetLife Takaful's decision is final and AmMetLife Takaful will not entertain any request to review the disqualified cases.
17. By participating in the Campaign, the Customer and/or any parties related herein agree to be bound by these Terms and Conditions and agree and consent to allow for the Customer's personal data being collected, processed and used by AmMetLife Takaful in accordance with AmMetLife Takaful Privacy Notice which is available on the AmMetLife Takaful's official website at <https://www.ammetylifetakaful.com/Legal/Privacy-Policy.aspx>
18. AmMetLife Takaful shall not be liable for any default in respect of the Campaign due to any act of God, war, riot, strike, lockout, industrial action, fire, flood, drought, storm, virus outbreak, technical or system failures or any event beyond the reasonable control of AmMetLife Takaful.
19. This Terms and Conditions are governed by and construed under the laws of Malaysia.
20. For any assistance and/or feedback related to the Campaign, Customer may refer to our bank sales representative or walk in to the nearest AmMetLife Takaful branch or speak to our Customer Care at 1300 22 9777 or email us at customer@ammetylifetakaful.com.