

“AmMetLife Takaful Sign Up & Reward with Touch’n Go eWallet Campaign”

Terms and Conditions

DEFINITION

In this Terms and Conditions, except where the context otherwise requires or where it is otherwise expressly provided, the following expressions have the meanings respectively assigned to them, that is to say,

“**AmMetLife Takaful**”, “**We**”, “**Our**”, “**Us**”, “**Company**” refers to AmMetLife Takaful Berhad (201101002936) and its successors and assigns.

“**Campaign**” refers to “AmMetLife Takaful Sign Up & Reward with Touch’n Go eWallet Campaign”.

“**AmMetLife Takaful Bancatakaful Products**” include LegacySecure-i Link, FlexiSecure-i Link and ProtectSecure-i Murni

“**Customer**” refers to all individuals who purchased AmMetLife Takaful Bancatakaful Products.

Campaign Period

1. The Campaign is valid from 1 November 2021 to 31 December 2021 (“Campaign Period”).

Eligibility

2. The Campaign is only applicable to new AmMetLife Takaful Bancatakaful Products applications fulfilling the Terms and Conditions hereinafter appearing.

Campaign Offer

3. Subject to the Terms and Conditions hereinafter appearing, all Customers shall be rewarded with Touch’n Go eWallet reload PIN based on the criteria below:

Tier	Minimum Annual Contribution	Reward to Customer
Tier 1	RM3,600 to RM9,999	RM100 Touch’n Go eWallet reload PIN
Tier 2	RM10,000 and above	RM300 Touch’n Go eWallet reload PIN

All Customer shall be entitled to one (1) Touch’n Go eWallet reload PIN provided that:

- i. The completed proposal form(s), financial survey form and payment are received within the Campaign Period;
 - ii. The completed proposal form(s) and financial survey form submitted to AmMetLife Takaful’s office latest by 31 December 2021 and subsequently approved by AmMetLife by 15 January 2022; and
 - iii. The certificate passed 15 days cooling-off period.
4. Each new certificate approved by AmMetLife Takaful is entitled to one (1) Touch’n Go eWallet reload PIN. Customers may purchase multiple certificates, however each Participant is entitled to a maximum of one (1) Touch’n Go eWallet reload PIN only.
5. The Campaign offer cannot be combined with any other on-going offer/ promotion or discount.
6. The Touch’n Go eWallet reload PIN will be delivered via email and SMS to Customer’s email address and mobile contact number within sixty (60) days after the campaign ends. Customer must create or log on Touch’n Go account to redeem the Touch’n Go eWallet reload PIN.
7. Customers are responsible to provide accurate and full contact details as required in the proposal form. AmMetLife Takaful shall not be held responsible if AmMetLife Takaful is unable to contact the Customers with the information provided by the Customers in the proposal form. In the event that the Customers did not receive the Touch’n Go eWallet reload PIN due to the inaccurate contact information or non-contactable through adequate means possible and reasonable best efforts, AmMetLife Takaful reserves the right to forfeit the Touch’n Go eWallet reload PIN.
8. The validity of the Touch’n Go eWallet reload PIN is for a period of three hundred sixty (360) days from the date of receipt from AmMetLife Takaful.
9. The Touch’n Go eWallet reload PIN is valid for use on Touch ‘n Go eWallet app; subjected to the terms and conditions of Touch’n Go and the participating merchants, and is not valid in conjunction with any other vouchers, offer or promotions. The Touch’n Go eWallet reload PIN cannot be combined and accumulated.

10. Expiry date of the Touch'n Go eWallet reload PIN will be stated in the redemption email and SMS, any unutilized Touch'n Go eWallet reload PIN that has expired, lost or stolen will not be replaced by AmMetLife Takaful.
11. The Touch'n Go eWallet reload PIN is not a cash voucher and cannot be exchanged for cash or credit. AmMetLife Takaful will not entertain any requests to deliver the Touch'n Go eWallet reload PIN to a third party.
12. To the fullest extent permitted by law, AmMetLife Takaful expressly excludes and disclaims any representations, warranties, or endorsements, expressed or implied, written or oral, including but not limited to, any warranty of quality, merchantability or fitness of the Touch'n Go eWallet reload PIN for a particular purpose.
13. AmMetLife Takaful is not in any way endorsing, sanctioning, approving or supporting the use of Touch'n Go eWallet reload PIN or any brand or merchandise sold thereon. Any query and/or dispute on the usage of the Touch'n Go eWallet reload PIN must be directed to, and resolved directly with Touch'n Go eWallet. Customers are to contact Touch 'n Go eWallet's customer service hotline at 03 5022 3888 to report any issues pertaining to the usage of the Touch'n Go eWallet reload PIN.
14. AmMetLife Takaful reserves the right to substitute the Touch'n Go eWallet reload PIN with one of similar value at our absolute discretion without prior notice.
15. AmMetLife Takaful shall have the right and absolute discretion to vary, amend, delete or add to any of the Terms and Conditions specifically set out herein, in whole or in any part from time to time including to vary the Campaign Period as it deems necessary and appropriate with notice via the AmMetLife Takaful's official website or notices at AmMetLife Takaful's branches.
16. By participating in the Campaign, the Customer and/or any parties related herein agree to be bound by this Terms and Conditions.
17. AmMetLife Takaful shall not be liable for any default in respect of the Campaign due to any act of God, war, riot, strike, lockout, industrial action, fire, flood, drought, storm, virus outbreak, technical or system failures or any event beyond the reasonable control of AmMetLifeTakaful.
18. This Terms and Conditions are governed by and construed under the laws of Malaysia.
19. For any assistance and/or feedback related to the Campaign, Customer may refer to our bank sales representative or walk in to the nearest AmMetLife Takaful branch or speak to our Customer Care at 1-300-22-9777 or email us at customercare@ammelifetakaful.com.