Additional Coverage for COVID-19 (Novel Coronavirus) at No Extra Cost

As the COVID-19 situation is constantly evolving, the health and wellbeing of our customers remain our highest priority. We are committed to live our purpose and will continue to support you during these uncertain times.

AmMetLife Takaful Berhad is pleased to offer an additional coverage of RM6,000, which is payable upon death due to COVID-19 to Person Covered of individual and group takaful with immediate effect.

The additional coverage is offered without any charges and will include the following benefit:

<table>
<thead>
<tr>
<th>Benefit</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Death Benefit</td>
<td>In the unfortunate event that the Person Covered diagnosed with and passes away due to COVID-19, an additional coverage of RM6,000 per life basis will be paid.</td>
</tr>
</tbody>
</table>

- The benefit stated above will be covered until 30 June 2020¹.
- It is applicable to all in-force certificates for Person Covered of AmMetLife Takaful Berhad covering individual and group takaful.
- For Person Covered with more than one certificate, only one payment is payable based on the following order of priority: claim notification date and risk commencement date.

Important Note:

¹This coverage will cease at the end of the coverage period or when the total payout under the combined COVID-19 coverage (AmMetLife/AmMetLife Takaful Life Assured/Person Covered, Front-Line Medical Workers and AmMetLife/AmMetLife Takaful Agents) reaches RM300,000, whichever is earlier.

For further enquiry regarding the additional coverage, please speak to our Customer Care at 1 300 22 9777 or email us at customercare@ammetlifetakaful.com.
Frequently Asked Question (FAQ)

1. Q: What is the Death Benefit amount provided for COVID-19?
   A: An additional coverage of RM6,000 per life will be paid upon death of the Person Covered due to COVID-19. The benefit will be covered until 30th June 2020 and it will cease at the end of the coverage period or when the total payout under the combined COVID-19 coverage (AmMetLife/AmMetLife Takaful Life Assured/Person Covered, Front-Line Medical Workers and AmMetLife/AmMetLife Takaful Agents) reaches RM300,000, whichever is earlier.

2. Q: Who is eligible?
   A: All AmMetLife customers with an in-force certificates with AmMetLife Takaful Berhad.

3. Q: How much does this additional coverage cost?
   A: There is no additional cost or surcharge for this additional coverage.

4. Q: How do I sign up for this additional coverage?
   A: Registration is not required. The offer is applicable to all AmMetLife customers with an in-force certificates with AmMetLife Takaful Berhad.

5. Q: Is there any waiting period imposed?
   A: There is no waiting period imposed for this additional coverage.

6. Q: Will other benefits be payable in accordance to existing certificates?
   A: Benefits for existing certificates remain unchanged and are subject to benefit limits, and terms and conditions of your certificates with AmMetLife Takaful Berhad.

7. Q: How do I submit a claim?
   A: You can notify us via telephone, fax, write-in or walk-in personally to AmMetLife’s Head Office or branches within 90 days from the date of loss for all claims.

8. Q: Who should I contact if I have further queries?
   A: Please contact our Customer Care at 1300 22 9777 or customercare@ammetlifetakaful.com.
When and How to use a mask:

With the rising number of COVID-19 reported cases, it is important for us to continue to take care ourselves well. Here are some tips of when and how to use a mask.

(Source World Health Organization)
How to put on, use, take off and dispose of a mask

1. **Before putting on a mask**, clean hands with alcohol-based hand rub or soap and water.

2. **Cover mouth and nose with mask** and make sure there are no gaps between your face and the mask.

3. **Avoid touching the mask** while using it; if you do, clean your hands with alcohol-based hand rub or soap and water.

4. **Replace the mask** with a new one as soon as it is damp and do not re-use single-use masks.

5. **To remove the mask**: remove it from behind (do not touch the front of mask); discard immediately in a closed bin; clean hands with alcohol-based hand rub or soap and water.

(Source: World Health Organization)